

DOUGLAS C. COX

Professional Quality Violins and Violas
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Terms of Sale

June 4, 2008

Thank you for considering the purchase of one of my instruments.

Payment:

Unless other terms have been arranged, payment in full is expected at the time of purchase. Payment may be made by personal or bank check. Should time be required to transfer funds, payments may be spread out over three months without interest. I will consider financing instruments for up to one year under terms to be negotiated.

Warranty:

It is important to me, and my reputation, that all my instruments look and sound their best, and that their owners are fully happy with them. I stand behind my work and will replace or repair any instrument in which some part has failed as a direct result of my workmanship or my choice of materials. Routine service and adjustment work will be done free of charge for the first two years of an instrument's life, or the first year of ownership.

Return:

I am always happy to take one of my instruments in trade on another, more suitable instrument, at full price paid. A full refund will be made should the buyer choose to return an instrument within six months of purchase. As it is in my interest to see that my instruments attain the highest value on the open market, I am happy to assist in any way I can in the future resale of my work. This can include taking an instrument on consignment, or helping to find a buyer or dealer.

Insurance Appraisals:

I am happy to provide updated letters of appraisals every four years, or when changing values warrant, at no charge. It may be necessary for me to see an instrument to do this.

I look forward to hearing from you.



Douglas Cox